

Statement of Result

FOWOWE OLUWADAMILARE SAMSON

Cert No: ACE/CSRM/23/494



Recruiting | Training and Development | Human Resources

November 17th, 2023

CUSTOMER SERVICE AND RELATIONSHIP MANAGEMENT

Final Score: 82%

Completed Modules/Assessments

Modules
Introduction To The Real Boss
Achieving Customer Satisfaction
Developing The Professional Customer Relationship Attitude
Managing Customer Issues
Communicating With Customers Across Various Channels: Emails-Live Chat-Social Media-Telephone
Positive Impression And Polished Customer Service



ACTD Accredited
Accreditation No: GNA112N



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